



Before your appointment:

- You will get a call before your appointment to complete a COVID-19 screen. The person doing the screen should be the same caregiver who will be accompanying the client to the Centre.
- Only one (1) caregiver is able to enter the Centre with the client. We ask that siblings do not attend at this time.
- Caregivers are required to wear a mask when in the Centre. You can bring your own cloth mask. If you do not have one, a surgical mask will be provided.
- Please have the client wear a mask if they can.
- Limit what you bring to the Centre. You can bring a snack or drink.

When you arrive:

- If you are coming by car, please stay in your car until someone calls you. If you do not have a cell phone, someone will come get you.
- If arriving by public transit (e.g. bus, taxi, rideshare), please ring the doorbell when you are here.
- The client and you will be asked to clean your hands when you come in, and again when the session is done.

Precautions we are taking:

- Your clinicians will wear Personal Protective Equipment that is appropriate for the session (e.g. masks, gloves, gowns, face shields)
- We have enhanced cleaning procedures that includes disinfecting all surfaces and items before and after each client

We thank you in advance for your cooperation in helping to keep everyone safe. Please speak to your clinician if you have any questions or concerns.