

Before your appointment:

- Please check the website for COVID screening questions.
- You will get a call the day before your in person appointment to confirm your attendance.
- Caregivers are required to wear a medical grade mask when in the Centre. You can bring your own mask. If you do not have one, a medical mask will be provided upon arrival.
- Please have the client wear a mask if they are able.
- Limit what you bring to the Centre. You can bring a snack or drink.

When you arrive:

- If you are coming by car, **please remain in your vehicle and call Reception at 807-623-4381 x 0.** If you do not have a cell phone, please come up to the door and press the door bell to reach reception.
- If arriving by public transit (e.g. bus, taxi, rideshare), please press the doorbell when you arrive.
- The client and caregiver will be asked to sanitize hands upon arrival, and again when the session is done.

Precautions we are taking:

- Your clinicians will wear Personal Protective Equipment that is appropriate for the session (e.g. masks, gloves, gowns, face shields)
- We have enhanced cleaning procedures that includes disinfecting all surfaces and items before and after each client.
- Caregiver will be required to remain in the treatment area or in vehicle for duration of appointment.

We thank you in advance for your cooperation in helping to keep everyone safe. Please speak to your clinician if you have any questions or concerns.