



YOUR RIGHTS & RESPONSIBILITIES



Building partnerships that enrich,
empower and inspire

CLIENT RIGHTS



HIGH QUALITY CARE

Equitable, accessible, and safe services with respect to your identity and beliefs



UNDERSTAND & PARTICIPATE ACTIVELY IN CARE

Discuss care options, participate in decision making, and express concerns



PRIVACY

Privacy, confidentiality, and access to health records



ZERO TOLERANCE FOR

Violence, discrimination, or harassment towards staff/clients will not be tolerated

CLIENT RESPONSIBILITIES



SHOW RESPECT

Respect others rights and treat everyone with dignity and respect



COMMUNICATE CLEARLY

Provide accurate information, ask questions when unsure, and voice needs/concerns



PARTICIPATE IN CARE

Participate in service planning/delivery and provide feedback

For more information, contact a member of
your team or visit our website

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